Enhance Package Service Level

Includes service levels:
Enhance Basic Cellular / IP, Grade 2 Cellular/IP and DualPath, Enhance Grade 3 Cellular/IP



Service Level

Enhance Basic Cellular: Connectivity to the UltraSync™ server via Aritech SIM card cellular connection, according to an Single Path polling rate of 24 h reporting time, with a cellular data limitation of 5Mb, and additional Enhance services.

Enhance Basic IP: Connectivity to the UltraSync™ server Ethernet connection, according to an Single Path polling rate of 24 h reporting time,excluding cellular data and additional Enhance services.

Enhance Grade 2 Cellular: Connectivity to the UltraSync™ server via a cellular connection, according to EN grade 2 using a Single Path polling rate of 30 min reporting time, with a cellular data limitation of 5 Mb.and additional Enhance services.

Enhance Grade 2 IP: Connectivity to the UltraSync™ server via a Ethernet connection, according to EN grade 2 using a Single Path polling rate of 30 min reporting time, without a cellular data, and additional Enhance services.

Enhance Basic DualPath: Connectivity to the UltraSync™ server via a primary ethernet connection with cellular backup, according to a Dual Path polling rate of 24 h reporting time, with a cellular data limitation of 5 Mb.and additional Enhance services.

Enhance Grade 2 DualPath: Connectivity to the UltraSync™ server via a primary ethernet connection with cellular backup, according to EN grade 2 using a Dual Path polling rate of 30 min reporting time, with a cellular data limitation of 5 Mb, and additional Enhance services.

Enhance Grade 3 Cellular: Connectivity to the UltraSync™ server via a cellular connection, according to EN grade 3 using a Single Path polling rate of 3 min reporting time, with a cellular data limitation of 20 Mb and additional Enhance services.

Enhance Grade 3 IP: Connectivity to the UltraSync™ server via a Ethernet connection, according to EN grade 3 using a Single Path polling rate of 3 min reporting time, without a cellular data, and additional Enhance services.

Enhance Grade 3 DualPath: Connectivity to the UltraSync™ server via a primary ethernet connection with cellular backup, according to EN grade 3 using a Dual Path polling rate of 3 min reporting time, with a cellular data limitation of 20 Mb, and additional Enhance services.

Enhance Grade 4 Cellular: Connectivity to the UltraSync™ server via a cellular connection, according to EN grade 4 using a Single Path polling rate of 90 sec reporting time, with a cellular data limitation of 20 Mb and additional Enhance services.

Enhance Grade 4 IP: Connectivity to the UltraSync™ server via a Ethernet connection, according to EN grade 4 using a Single Path polling rate of 90 sec reporting time, without a cellular data, and additional Enhance services.

Enhance Grade 4 DualPath: Connectivity to the UltraSync™ server via

Details

- Event Transmission to CMS over Cellular (Dualpath) - 30 min polling - EN2 (Intrusion panels)
- Aritech data Roaming SIM Included (up to 5 Mb per month) (Intrusion Panels)
- EN3 Service grades: Event Transmission to CMS - 3 min polling - EN3 (Intrusion Device) + Cellular Data Limit 20 Mb/month
- EN4 Service grades: Event Transmission to CMS - 90 sec polling - EN4 (Intrusion Device) + Cellular Data Limit 50 Mb/month
- All the other features included in the Core plus Package Service Level

a primary ethernet connection with cellular backup, according to EN grade 4 using a Dual Path polling rate of 90 sec reporting time, with a cellular data limitation of 20Mb, and additional Enhance services.

Enhance Video: Connectivity to the UltraSync™ server via the Ethernet cable support Enhanced Video services, and additional Enhance services.

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Technical specifications

General

Software type	UltraSync Connected Services (UCS)
Supported technology	Fire, Intrusion, Video
Supported hardware	UltraSync Empowered

Software details

Software architecture	Client, Server
Supported browsers	Chrome, FireFox, Internet Explorer, Microsoft Edge, Opera, Safari
Language user interface	Danish, German, English, Finnish, French, Italian, Dutch, Polish, Portuguese, Swedish

System requirements

Supported operating system	Android, iOS, Linux, Mac OS X, Windows

Regulatory

Certification	EN50131-1

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